

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29<sup>th</sup> day of February 2020**

**C.G. No: 180/2019-20/Anantapur Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Independent Member**

***Between***

C. Venugopal Reddy,  
1625/1,  
Srinivasapuram,  
Gooty,  
Anantapur -Dist .

**Complainant**

***AND***

1. Assistant Executive Engineer/ERO/Tadipatri -2  
2. Deputy Executive Engineer/O/Tadipatri  
3. Executive Engineer/O/Gooty

**Respondents**

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**ORDER**

1. Complainant presented a complaint before this Forum regarding releasing of new domestic service connection for him with connected load of 220 watts.
2. Respondent No. 3 submitted his written submission to the forum wherein he stated that on Registration of application by the complainant an estimate was prepared vide E-2019-07-02-11-02-002 for releasing of his Cat-1, 1 KW Service by proposing s ph 16 KVA DTR and demand was issued to the consumer. But he was not able to pay the Demand and requested to extend the supply from the nearby Airtel Tower individual 25 KVA DTR. The Airtel consumer had refused to extend the supply, the consumer registered another application 72313C005282019SEP25 and another Estimate prepared vide E-2019-07-02-11-02-012 with 2 Nos LT Poles and supply extended to the above Cat-1 Consumer on the other nearby DTR by crossing the nearby Road with the SC No. 7231302000446 on Dt: 16.12.2019. The Grievance is resolved.

**DESPATCHED**

**DATE 03/03**

RespondentNo.3 had also enclosed statement of the complainant addressed to AE/O/Tadipatri-D-2 wherein he submitted that his grievance was resolved and withdrawn the case.

3. Since the grievance of the complainant was resolved by the respondents the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29<sup>th</sup> February 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED  
DATE 03/03/20